

Carol Simpson
780 White Gates Ave
Healdsburg CA 95448

Sep 5th 2018

Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I am a consumer.

I do rely on these services, for my residence and oppose this petition.

This is why I choose a competitive provider:

A price hike with my larger provider caused me to shop around for another provider. They were unable to lower their monthly charges, even though I was a long term customer, including cell & residential phone service. They offer bundles that include TV cable services which I do not need/use.

My home provider now, is a smaller company.

Customer service is great.

They are easily understood & are able to assist a non-tech customer.

Quick response unlike larger companies.

The cost for internet & telephone services are more reasonable than my last large carrier.

I am informed of cost increases in a timely manner so I can make a choice.

Internet service is more consistent.

My cell service is still with the larger carrier who has just raised my monthly rate. I was informed when I checked my statement & phoned to find out the discrepancy.

I support broadband competition.

Carol Simpson